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| Use Case Title: Care for lives |
| Primary Actor: User |
| Level: Kite (summary) |
| Stakeholders: User, Moderators |
| Precondition: User accesses the application |
| Minimal Guarantee: Rollback of any uncompleted step |
| Success Guarantees: Appointment booked |
| Trigger: User can contact Medical staff |
| Main Success Scenario:   1. User tells the Doctor about his problem 2. User can video chat with Doctor 3. Doctor finds the cure for the problem 4. User shares his feedback |
| Extensions:  1. Doctor is not available  1.1 User makes another appointment  2. Doctor tells the cure  2.2 User leaves his feedback  3. User shares his pet’s photo  3.3 Other users can like and comment on it |